



# Mondella

THANK YOU FOR PURCHASING ONE OF OUR QUALITY MONDELLA PRODUCTS.

Please keep your receipt as proof of purchase, as this will authenticate your warranty.

Any claim under this warranty must be made within the warranty periods as stated on this document from the date of purchase of the product. To make a claim under the warranty, take the product (with proof of purchase) to any Bunnings store (see [www.bunnings.com.au](http://www.bunnings.com.au) or [www.bunnings.co.nz](http://www.bunnings.co.nz) for store locations).

Bunnings Group Ltd bears reasonable, direct, expenses of claiming under the warranty. You may submit details and proof for consideration. The warranty covers manufacturer defects in materials, workmanship and finish under normal use. This warranty is provided in addition to other rights and

remedies you may have under law: our goods come with guarantees which cannot be excluded under the Australian Consumer Law or the New Zealand Consumer Guarantees Act 1993 (NZ). You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The warranty excludes damage resulting from product misuse or product neglect.

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## WARRANTY PERIODS RESIDENTIAL

MIXERS, TAPWARE, TOILETS & SHOWERS

- 10 years replacement cartridge
- 10 years replacement product or parts\*
- 5 years replacement flexible mixer hoses
- 1 year replacement product or parts and labour\*\*
- 2 years replacement parts non chrome finish
- 1 year replacement soft close seat mechanism
- 1 year all other working parts such as but not limited to, washers, valves, hinges, drawer runners, sliders and spray heads

OTHER ITEMS

- 10 years replacement product or parts\*
- 1 year all other working parts such as but not limited to, washers, valves, hinges, drawer runners, sliders and spray heads

## COMMERCIAL (NON RESIDENTIAL)

MIXERS, TAPWARE, TOILETS & SHOWERS

- 1 year replacement product or parts and labour

OTHER ITEMS

- 1 year replacement product or parts

\*Excludes non chrome finish and other specified warranty periods.

\*\*The warranty work is limited to the pre-approved scope of work. Additional work will require authorisation. Third party claims for unauthorised warranty work will not be honoured.

# PRODUCT WARRANTY

## WARRANTY SHALL BE VOID FOR THE FOLLOWING REASONS:

- Inability to provide proof of purchase.
- Plumbing products not installed by a licensed plumber.
- Electrical products not installed by a licensed electrician.
- Products not installed to relevant local, national and state regulations.
- Products not installed in accordance with the manufacturer's installation instructions.
- Tapware exposed to water pressure and/or temperatures that exceed stated limitations as per AS/NZS 3500.1.
- Isolation taps are not installed in accordance to relevant local, national and state regulations.
- Fitting of other devices to the outlet of the tapware, e.g. water filters.
- Fitting of non-approved flow controllers in tap bodies or end of line devices.
- Products used for incorrect applications, non-potable water etc.
- Damage as a result of obstructions due to inadequate flushing of system before use.
- Service or repairs with non-standard replacement parts previously undertaken without written approval.
- Damage to finishes by adhesives, sealants etc.
- Damage to product and/or components due to exposure to caustic or corrosive substances or environments.
- Damage to flexible mixer hoses due to exposure to caustic or corrosive substances or environments.
- Failure to clean and replace outlet aerator inserts etc.
- Any damage which arises from installation or post-installation use.
- Failure to observe manufacturer's care and cleaning instructions.
- Broken glass.
- Water damage.

Warranty claims for labour will only be honoured where the scope of work includes tasks that local, state or national regulations stipulate must be completed by a licensed tradesperson.

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## THIS WARRANTY IS GIVEN BY:

Australia - Bunnings Group Limited  
ABN: 26 008 672 179  
Botanicca 3 - Level 2 East Tower,  
570 Swan Street, Burnley VIC 3121  
Postal address: Locked Bag 3004,  
Hawthorn East VIC 3122  
Phone: 1800 797 586  
Spare Parts Phone: 1800 772 737  
Email: CustomerSupport@bunnings.com.au

New Zealand - Bunnings NZ Limited  
Postal address: PO Box 14436,  
Panmure, Auckland 1741  
Phone: 1800 797 586  
Spare Parts Phone: 0800 868 003  
Email: OnlineEnquiries@bunnings.co.nz

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You may submit details and proof to Kinetic Sourcing Group Pty Ltd for consideration. Kinetic Sourcing Group Pty Ltd bears reasonable, direct, expenses of claiming under the warranty.

Or,

You may submit details and proof to ACM (NZ) Pty Limited for consideration. ACM (NZ) Pty Limited bears reasonable, direct, expenses of claiming under the warranty.

The warranty covers manufacturer defects in materials, workmanship and finish under normal use. This warranty is provided in addition to other rights and remedies you may have under law: our goods come with guarantees which cannot be excluded under the Australian Consumer Law or the New Zealand Consumer Guarantees Act 1993 (NZ). You are entitled to replacement or refund for a major failure and to compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The warranty excludes damage resulting from product misuse or product neglect.

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**Australia**

Kinetic Sourcing Group Pty Ltd  
ABN 76 139 962 075  
15/3 Box Road,  
Caringbah, NSW 2229, Australia  
Ph: (02) 9524 2570  
Email: sales@kineticsourcing.com.au  
Website: www.kineticsourcing.com.au

**New Zealand**

ACM (NZ) Pty Limited  
NZBN 4474052  
47 Stonedon Drive, East Tamaki  
Auckland 2013, New Zealand  
Ph: +64 9320 4515  
Email: info@acmhardware.com  
Website: www.acmhardware.com  
Aftermarket Sales Ph: 0800 744 794

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For full warranty terms and conditions please visit our website [www.kineticsourcing.com.au](http://www.kineticsourcing.com.au)

**AFTERMARKET SERVICE PROCEDURE - AUSTRALIA**

Please go to [www.kineticsourcing.com.au](http://www.kineticsourcing.com.au) and complete the warranty claim form.  
For spare parts, please phone: (Aus )1800 772 737. (NZ) 0800 744 794

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**PRODUCT WARRANTY**